

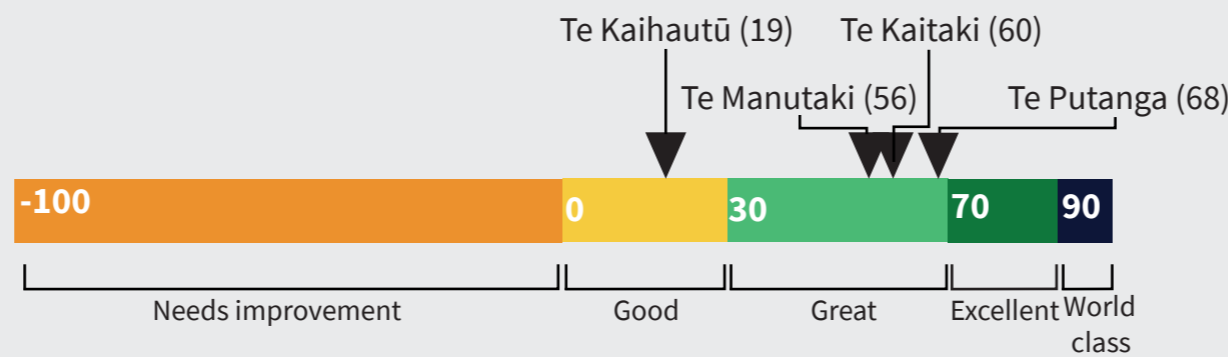
Evaluation snapshot

Programmes

We want to ensure Public Service leaders are receiving high quality leadership development experiences and regularly run programme evaluations. Insights and feedback from participants support continuous improvement. Here are results from the last 2 cohorts of LDC delivered Te Kaihautū | New People Leader Development, Te Kaitaki | New Leader of Leaders Development, Te Manutaki | New Senior System Leader and Te Putanga | Leadership in Practice.

Overall programme net promoter scores

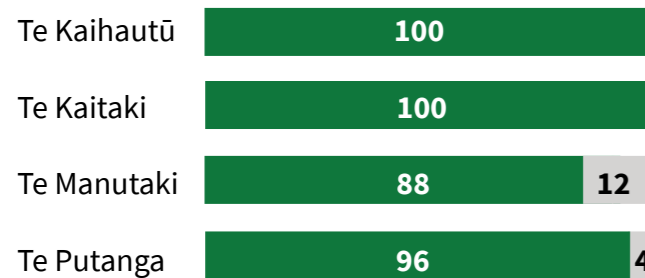
Net promoter score (NPS) is a common customer experience metric to measure the likelihood of a customer recommending a given product. It is reported with a number ranging from -100 to 100+, where a high score is desirable.



Programme results (%)

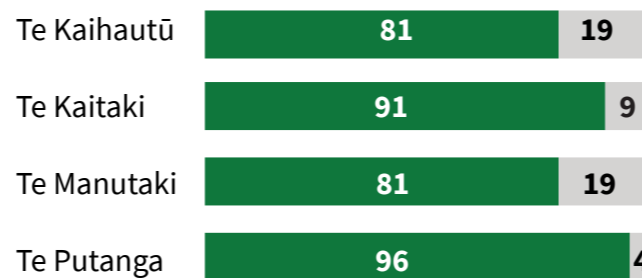
Legend: ■ Strongly agree/agree ■ Neutral ■ Strongly disagree/disagree

I have applied what I have learnt



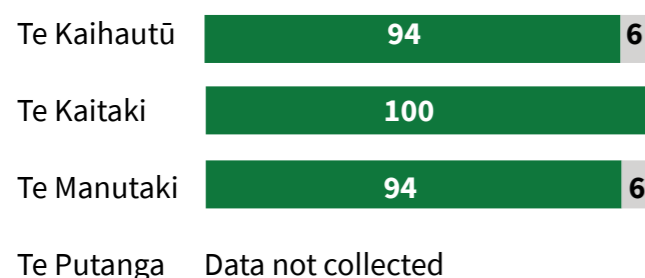
“I now have useful strategies to develop leaders reporting to me. They’ve freed up a lot of my time and given my team a real confidence boost.”
– Te Kaitaki

This programme made me a more effective leader



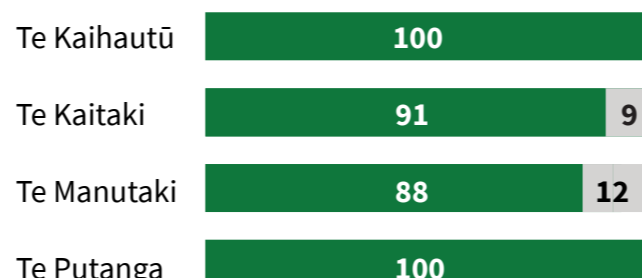
“This programme has given me a toolkit of skills to be better manager for myself, my team and my organisation.”
– Te Kaihautū

I have improved my understanding of Public Service leadership



“As well as giving me a rapid and deep exposure to other areas of NZ government, I have established a network of like minded individuals with incredible knowledge and experience.”
– Te Manutaki

I have a better understanding of my leadership strengths and development opportunities



“I’m showing up differently as a leader and focusing in on the fundamental shifts needed to grow.”
– Te Putanga

Public Service Core Learning Hub

Learners are welcome to complete an evaluation form on any learning available in the Hub.

329 evaluation forms received

74%
of users
gave 5/5 stars

How much will this information help you on-the-job?

68%
of users
gave 5/5 stars

How likely would you be to recommend this training to others?

“Thanks a lot for a very well structured, valuable and educative information.”

Political neutrality masterclass

48 senior system leaders attended the October masterclass co-led by Andrew Kibblewhite and Rachel Hayward.

82 ‘Excellent’ Net Promoter Score

“The practical examples provided were excellent. Thoroughly enjoyed hearing from these two speakers! So helpful to my role and also helping others in my organisation navigate some tricky stuff.”