October 2025

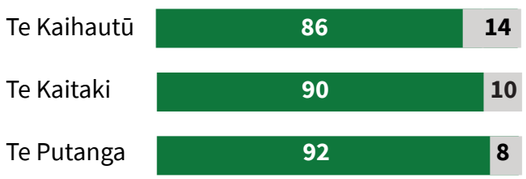
Evaluation snapshot

Programmes

We want to ensure Public Service leaders are receiving high quality leadership development experiences and regularly run programme evaluations. Insights and feedback from participants support continuous improvement. Here are results from the last cohorts of LDC delivered Te Kaihautū | New People Leader Development, Te Kaitaki | New Leader of Leaders Development and Te Putanga | Leadership in Practice as at the start of 25/26 year.

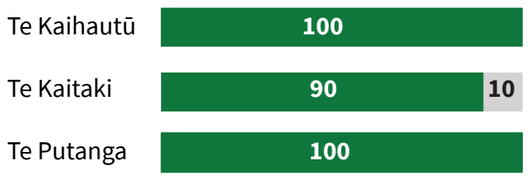
Programme results (%) Strongly agree/agree · Neutral · Strongly disagree/disagree

This programme made me a more effective leader



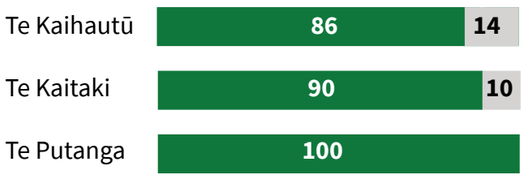
"It provided tools and strategies to strengthen my leadership skills and provided guidance around key mindset shifts needed to be an authentic and effective leader"
– Te Kaihautū

I have a better understanding of my development opportunities



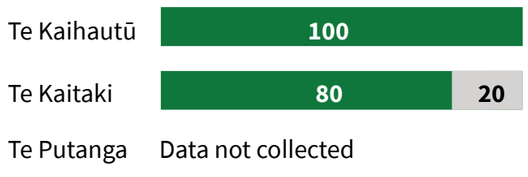
"I'm more confident and visible, stepping out of my comfort zone and into spaces I might have avoided previously. I am more aware of my strengths and areas to watch out for."
– Te Putanga

I have applied what I have learnt



"I am reflecting more, I am pausing more to connect and I am more confident in who I want to be as a leader."
– Te Putanga

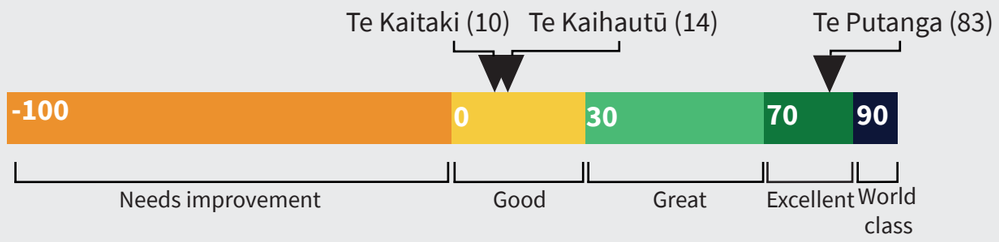
I have improved my understanding of Public Service leadership



"Gaining a stronger perspective of leadership in the public service has built my confidence as an influencer."
– Te Kaitaki

Overall programme net promoter scores

Net promoter score (NPS) is a common customer experience metric to measure the likelihood of a customer recommending a given product. It is reported with a number ranging from -100 to 100+, where a high score is desirable.



Public Service Core Learning Hub

During the 24/25 financial year, we received 900 survey responses on our Induction or Core Capability learning.

900 evaluation forms received

82% of users rated 4 or 5 stars

How much will this information help you on-the-job?

87% of users rated 4 or 5 stars

How likely would you be to recommend this training to others?

"Enjoyed the breakdown of all the principles, very inspiring. This information will help me on my training and journey in the Public Service"

Te Ara ki Matangireia

We partner with Tukaha Global Consulting Ltd to deliver Te Ara ki Matangireia. These results are from the last compeleted programme, cohort 3.

90 'Excellent' Net Promoter Score

"I am so fortunate to have the opportunity to be a part of Te Ara ki Matangireia. It's an experience I'll remember forever and will definitely recommend"

"My mentor was a great soundboard and support for me."