# Core capability video transcript

Audio: Upbeat music plays.

Visual: Two people wave next to a laptop screen. A top view shows people working across a desk with notepads and laptops.

Audio: Kia ora, we’re glad you’re here. We want to share some information with you about Public Service core capabilities and how this learning hub will support you to build these capabilities.

Audio: Okay, so firstly, what are Public Service core capabilities?

Visual: A trophy with the title ‘Core Capabilities’ sits above.

Audio: We see Public Service core capabilities as the key skills, capabilities and knowledge required to be a public servant in our uniquely Aotearoa New Zealand context. This is primarily made up of the values and principles that are at the heart of what we do as public servants, these are outlined in the Public Service Code of Conduct. But it’s also the technical skills required when working proactively with Government and within our Public Service.

Visual: Icons of a cog, a handshake and books pop up across the screen, with an image of New Zealand behind.

An image of scales sits behind a pair of raised hands holding a heart.

Two people stand in thinking poses beside a lightbulb and a spanner.

Audio: One example of core capabilities skills and knowledge is political neutrality. This is about serving the government of the day and, as a public servant, being able to manage any conflicts of interest. Another core capability is understanding the machinery of government. This is about being familiar with the government processes and systems in New Zealand.

Visual: A circular title saying ‘political neutrality’ fills the screen.

Two people stand by a big government building, giving the thumbs up.

A cog rotates, while various icons relating to production, float above.

Cog icons populate over a map of New Zealand.

Audio: So, we all need this common set of skills and knowledge to support the diverse services we provide to New Zealanders.

Visual: A sphere splits into three parts: Core capabilities, other skills and knowledge, and services we deliver.

Audio: In order to deliver core capability learning efficiently we have created a centralised hub for you to access. As a public servant you will be able to access this hub whenever you want and as often as you need to.

Visual: People discuss in a meeting environment. We see a top view of a pair of hands working on a laptop.

Audio: The Public Service Core Learning Hub provides learning to all staff across the public service. You can find lots of high-quality resources to help you learn what is unique to being a public servant.

Some of the types of learning resources you will be able to find here are:

* The Public Service induction
* Public Service Code of Conduct
* Understanding Political Neutrality

Visual: A crowded work office fills the screen, centered around a laptop screen. A screenshot of each topic shows on the screen: the Public Service induction, Public Service Code of Conduct, understanding Political Neutrality.

Audio: You’ll also be able to find learning that supports the technical skills required across the public service. This includes learning resources like:

* Public Sector Financial Management
* Appropriations 101

As well as links to learning delivered across the public service such as:

* What is policy making
* Introduction to engagement with Māori

Visual: A new laptop screen shows titles or screenshots of the following topics: Public Sector Financial Management, appropriations 101, what is policy making, introduction to engagement with Māori.

Audio: There’s heaps to explore on the hub and we’re sure you’ll enjoy checking out all the great learning and resources. If you have any questions, please get in touch.

Visual: The screen fills with various people working in different corporate environments.

Visual: [Corecapability@publicservice.govt.nz](mailto:Corecapability@publicservice.govt.nz) appears on a teal background.