

March 2017

**34%**

of senior public sector leaders require further development in the **Leading at the Political Interface** area



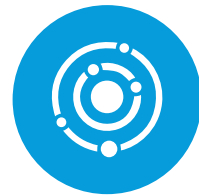
**19%**

of these leaders also require development in the area of **Enhancing Organisational Performance**

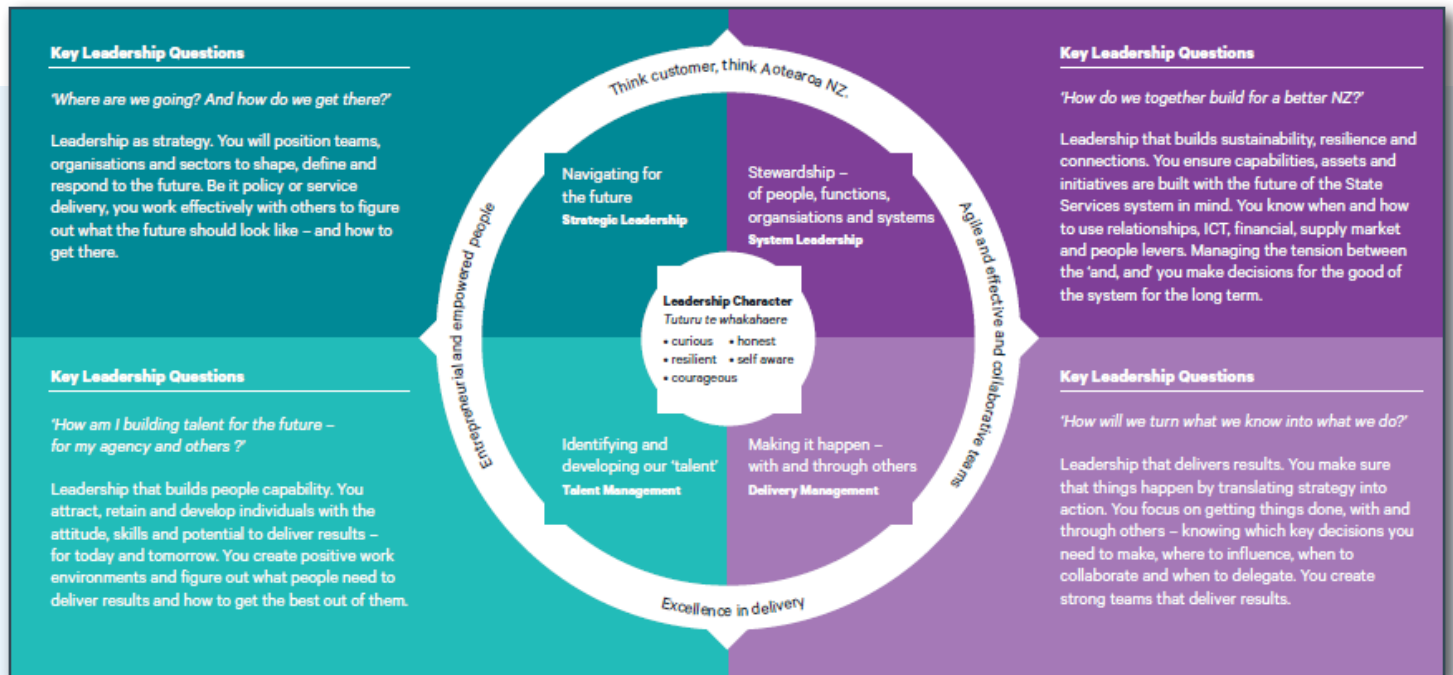


**17%**

of leaders require development in **Enhancing System Performance**



These three capability areas are known in the LSP as **System Leadership – Stewardship**



Source: State Services Commission

If stewardship is to be carried out effectively by the public service in the 21st century then perhaps leaders need to focus more on **understanding the potential brought about by technological transformation**. Recognising and seizing on the capabilities of the digital era could mean **greater connectivity between agencies and citizens**.

# Organisations with senior leaders who articulate a **clear digital vision** are likely to hold a higher level of digital literacy



The advancement of digital technologies now means that **senior leaders must build their own digital capability** so that they maintain responsive and relevant to the customer.

**TIPS** for getting public sector leaders started on their digital stewardship journey:



**1.** Focus on working out what “digital” means for your organisation

**2.** Aim for radical efficiency



**3.** Talk with the next generation



**4.** Encourage **digital collaboration** and collaboration by digital means

**5.** Develop the right people



**6.** Allow **experimentation**

**7.** Keep learning and evolving

